

TRIPLE P – POSITIVE PARENTING PROGRAM®

STEPPING STONES TRIPLE P ONLINE
ADDITIONAL PRIVACY STATEMENT - CANADA

Valid from 29 April 2026



for every parent



ADDITIONAL PRIVACY STATEMENT

STEPPING STONED TRIPLE P ONLINE - CANADA

As the online payment gateway is not yet available for parents who wish to purchase the Stepping Stones Triple P Online program (SSTPOL) in Canada, in the interim, parents are asked to provide information needed for invoicing. This Privacy Statement explains what data is collected, as well as how that data will be used, stored and secured etc.

WHO WE ARE

We are the Triple P Group (“TPG”), a group of companies that are responsible for disseminating the Triple P-Positive Parenting Program® (“Triple P”) and the Positive Early Childhood Education Program (“PECE”), throughout the world. TPG comprises the Australian company Triple P International Pty Ltd (“TPI”) and its related bodies corporate, including Triple P Parenting Canada Inc (PO Box 34, Metcalfe Postal Outlet, Ottawa, ON K0A 2P0 CANADA).

THE DATA WE WILL COLLECT FROM YOU

Parents in Canada who request to purchase SSTPOL, are asked to provide the following personal data:

1. Name
2. Street Address
3. Postal Code
4. Country
5. Telephone Number
6. Email Address

This data will be used to match the parent to the invoicing reference number, for the purposes of identifying when payment has been received. The email address will be processed for the purpose of sending the parent the SSTPOL activation code and website link, once the payment has been received. The telephone number will be used to contact the customer if there are any issues receiving payment and/or facilitating SSTPOL registration. The full address, including the post code and country, is needed to ensure we apply the correct sales tax to the sale. It also may be processed to identify returning customers and to prevent duplicate SSTPOL registrations.

We rely on your consent to collect and process this personal information. You can withdraw your consent at any time by contacting our Data Protection Officer at dpo@triplep.net. Please be aware that if you withdraw your consent prior to payment being received and matched to you, we will be unable to facilitate your access to SSTPOL.

Parents will also be asked to select a preferred payment method. Parents who select “eTransfer” will receive our eTransfer reference (accounts@triplep.net) and a reference number. They may then make the payment by eTransfer to our Canadian Bank account. Parents who select “bank transfer” will receive our bank account information and a reference number. They may then make the payment by bank transfer. Parents who select “credit card” will receive a PayPal link to make the credit card payment. PayPal is a third-party service provider. The payment information will be collected by PayPal. TPG will receive information about the transaction but will not receive the credit card details of the customer.



Please refer to PayPal's Privacy Notice/Privacy Policy for information relating to how they will process, store and protect etc. your data.

HOW THE DATA WILL BE STORED

The personal data will be collected via our website and will be stored in private databases hosted on Amazon's server in the USA. The personal data will be encrypted in transit and in back-up. Further information about how Amazon secures the data stored in its data warehouses is available [on their website](#).

INTERNATIONAL TRANSFER OF YOUR DATA

The personal data of parents in Canada who request to purchase SSTPOL, will be transferred and processed outside of Canada, in countries including the USA, Australia and elsewhere in the world. By providing us with your personal data when making the request to purchase SSTPOL, you consent to the international transfer/storage/processing of your data to/in countries other than Canada, including where those countries do not have comparable data protection laws and as such do not provide comparable levels of protection to the rights of data subjects as Canadian laws do. We rely on your consent as the lawful basis for the international transfer of your personal data.

HOW WE SHARE YOUR INFORMATION

We will always treat your information with respect and will not sell, rent or license your personal data. Your personal data may be shared within TPG, where it is necessary for the purposes of processing the data, as described above. It will be processed by our Orders and Digital services Teams including IT Helpdesk personnel. It may also be processed by Triple P Parenting Canada Inc personnel assisting with queries and support as needed.

We may disclose your personal information to service providers where it is necessary for the collection and/or storage of the data or for us to provide our services to you, such as disclosing the data to Amazon for data storage purposes. We have a legitimate interest in using third party service providers for this purpose.

We may also disclose any of your personal data, to a third party including a lawyer, when necessary to enforce our legal rights or if legally compelled to do so by a court or government entity.

HOW LONG WE KEEP YOUR INFORMATION

The personal data will be kept for 12 months (the duration of the parent's access to SSTPOL) for the purpose of verifying payment. After that time, the data may be deidentified and stored in our CMS (NetSuite) on an ongoing basis. Deidentified data does not, by its nature, contain personal data.

UPDATES

This version of the Privacy Statement, updates and supersedes any prior version. The title page lists when this Privacy Statement was last revised.

ANY QUESTIONS OR COMPLAINTS

If you have any questions or a complaint, please contact our Data Protection Officer (dpo@triplep.net) or Triple P Parenting Canada Inc (PO Box 34, Metcalfe Postal Outlet, Ottawa, ON K0A 2P0 CANADA).